FACT SHEET 2 – core services

	Dissatisfied	Satisfied	Neither Satisfied nor Dissatisfied
Provision of airport services	4.81	**78.00**	17.19
Parks and recreation areas	12.56	**72.98**	14.46
Waste collection and disposal	20.86	**69.66**	9.48
Provision of water services	19.53	**64.01**	16.46
Street lighting and city safety cameras	18.36	**61.71**	19.93
Provision of wastewater services	13.60	**60.00**	26.40
CBD presentation/ tidiness	23.49	**58.39**	18.12
Animal control	26.52	**48.30**	25.19
Provision of safe footpaths	34.81	**47.27**	17.92
Parking availability	46.89	**39.50**	13.61
Developing and maintaining **urban** roads	50.85	**30.17**	18.98
Developing and maintaining **rural** roads	69.19	**16.18**	14.63

- The survey of 601 people was conducted in June 2003, by mailout. The survey was conducted by Professor Don Scott and lecturer Mr Peter Vitartas from the School of Management, Southern Cross University.

Council Comment – General Manager, Paul O'Sullivan

"The Airport and our parks and gardens are obviously well appreciated by Lismore residents. The airport in particular is showing signs of a turnaround from the collapse of Ansett, and local support has been fundamental to that."

The roads system continues to be a major concern for residents. We already spend nearly a quarter of our budget on roads – in excess of $12m. per year."

Fixing roads will certainly remain a priority in the coming years."